


# JomPAY



# How JomPAY appears on your statement?

<b>Pilihan Bayaran / Payment Channels</b>	
POTONGAN GAJI / SALARY DEDUCTION	Angkasa / Swasta
KAD KREDIT / CREDIT CARD	Master / Visa
BANK-BANK / BANKS	Auto Debit - Maybank / CIMB / BSN / RHB & Arahan Tetap - Semua Bank
ONLINE / ONLINE	<a href="http://www.maybank2u.com">www.maybank2u.com</a> / <a href="http://www.cimbclicks.com.my">www.cimbclicks.com.my</a> / <a href="http://www.rhbbank.com.my">www.rhbbank.com.my</a> / <a href="http://www.uob.com.my">www.uob.com.my</a> / <a href="http://www.publicbank.com.my">www.publicbank.com.my</a>
KAD ATM / ATM CARD	Maybank Kawanku ATM
MENERUSI TELEFON / BY PHONE	Maybank Kawanku
MENERUSI KAUNTER / OVER THE COUNTER	Maybank / BSN
MENERUSI JomPAY / VIA JomPAY	<div style="border: 1px solid black; padding: 5px;"><p><b>Billers Code:</b> 4986 <b>Ref-1:</b> TL201600000001 <b>Ref-2:</b> Your mobile phone number for e.g. 0123456789</p></div> <p><b>JomPAY</b> online at Internet and Mobile Banking with your Current, Savings or Credit Card account</p>

TERIMA KASIH KERANA MENGENALKAN PREMIUM POLISI ANDA / THANK YOU FOR KEEPING THE PREMIUM ON YOUR POLICY PAID UP TO DATE.

**CUKAI BARANGAN DAN PERKHIDMATAN (GST):**

Tanggungjawab untuk membayar GST adalah sebahagian daripada Terma dan Syarat dalam polisi insurans anda.  
Your obligation to pay GST shall form part of the Terms and Conditions in your insurance policy.

# How Policyholders Make Payment with JomPAY?



## Spot

Look for **JomPAY** logo and Biller Code on your statements



## Connect

Logon to Internet & Mobile Banking and look for **JomPAY**

**Biller Code:** 4986

**Ref-1:** Your policy number e.g. TL201600000001

**Ref-2:** Your mobile phone number e.g. 0123456789

## Pay

Enter the Biller Code, Ref-1, Ref-2, amount and confirm payment

# JomPAY Payment Process



1

Policyholder looks for JomPAY on their bill & logs in to Internet/ Mobile banking portal

2

Policyholder selects payment via JomPAY

3

Policyholder keys in Biller Code (4986) and Ref-1 (as per statement) Ref-2 (Your mobile phone no) to transact payment

The screenshot shows the OCBC Bank internet banking portal. At the top, there is a navigation bar with 'Your accounts' and 'Payment & transfer' tabs. The 'Payment & transfer' tab is active, showing a 'Pay Bills' sidebar menu with options like 'Multiple bill payments', 'One time payment', 'JomPAY', 'View/Delete pending payments', 'Add & manage payees', 'Check transaction status', and 'Manage e-Alerts'. The 'JomPAY' option is highlighted. The main content area is titled 'Pay One-off Bills' and contains an 'Important' notice about transfer limits and a 'Pay billing organisation' section with input fields for 'Biller Code', 'Ref-1', and 'Ref-2 (If Available)'. Below this is a 'Payment details' section with input fields for 'Amount (MYR)' and 'Payment date' (set to 16 May 2016). The top right corner shows the date '16 May 2016 8:00 PM' and a 'Logout' button. The JomPAY logo is visible in the top right corner.

## Note:

The above example is for OCBC Bank

# JomPAY Payment Process



Welcome, YAW CHAN KIM

Your last login was 16 May 2016 6:28 PM

Help

Change Theme

Logout

Your accounts

Payment & transfer

Customer service

Open an account

Pay Bills

Multiple bill payments

One time payment

**JomPAY** >

View/Delete pending payments

Add & manage payees

Check transaction status

Manage e-Alerts

## Pay One-off Bills



Pay from

Account

MASTERCARD

Pay billing organisation

Biller Code Name / Biller Code	Ref-1	Ref-2	Payment date	Amount (MYR)
MCIS INSURANCE BERHAD 6498	: ----	---	16 May 2016 One-time on 16 May 2016	23.10

Payments made to OCBC cards or accounts before 9:00 PM and payments made to other banks' credit card before 9:30 PM will be processed today. Later payments will be processed the next business day.

Payments to other banks' credit card and billing organisations will take 2 to 3 business days to process.

< Back

4

Fund is transferred to  
Biller Bank

Pay billing organisation

One-time password

.....

Submit >

## Note:

The above example is for OCBC Bank

**MCIS**  
INSURANCE

## FAQ

### Is JomPAY free?

- Yes, JomPAY is absolutely FREE for customers who are making bill payments

### Do I have to register before making payments with JomPAY

- No registration is required with JomPAY. However, you must have Internet or Mobile Banking access at one of the 42 banks.

### How long does it take for my payments to go through?

- When you make a JomPAY payment before 17:00 on a Banking Business Day, the Biller will receive and recognize the payment on the same day. If you make a JomPAY payment after 17:00 on a Banking Business Day, the Biller will received payment on the next Banking Business Day.

### Can I make a future dated payment?

- Yes, you will be able to schedule a payment on a future date.

### How is JomPAY different from the existing bill payment service of my Bank?

- At present, the number of Billers available for you to pay differs significantly across Banks. You may not be able to make payments to a Biller if the Biller is not available at your Bank's Internet & Mobile Banking channel. JomPAY creates an accessible and inclusive bill payment eco-system for consumers, Banks and billers so that all JomPAY Billers are available to all customers of 42 Banks in Malaysia.

### Is there a limit for JomPAY payment?

- Some Billers may impose a limit on the amount payable via certain accounts such as Credit Card accounts. Additionally, since JomPAY transactions are performed at Internet or Mobile Banking, a daily Internet Banking limit may be imposed by your Bank.